

THERMACELL[®] PRO

Warranty

- We have you covered for every system you install.
- Thermacell's Limited Warranty covers any and all defects in manufacturing quality and workmanship for 5 years (exclusive to professionally installed systems).
- If a customer is experiencing a defective Hub or Repeller and troubleshooting does not resolve the issue:
 - Replace the part from your inventory.
 - Contact Thermacell customer support at 781-778-7797. They will complete a warranty claim on your behalf and send you a return label for the defective item.
 - A replacement will be processed on your behalf immediately. If the defective part is not returned to TRI within 30 days, your credit card on file will be charged.