

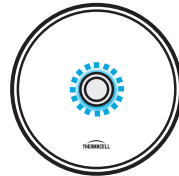
GETTING TO KNOW THE SYSTEM



Even without the LIV+ app, you can operate your system with just a button press. Here are some basics:

On/Off

Turn on and off by pressing the center button on the smart hub.



Status Indicator (Smart Hub)

There is one LED indicator on the underside of a smart hub. If the LED is blinking slowly (1x per second), then the unit is receiving power but is not currently connected to a Wi-Fi signal. If the LED is solid then it is connected.

Power

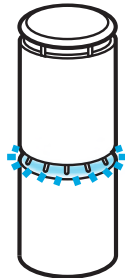
- Power to Hub
- No Power to Hub

WiFi

- If steady blue light, system is connected to WiFi
- If flashing slowly, system is not connected to WiFi
- If flashing rapidly, system has an error

Status Indicator (Repeller)

The LEDs that circle the repeller are designed to indicate repellent status.



Chasing Amber

Solid Blue/Custom Color

Periodic Red Flash

Solid Red

Warming up, Protection Zone is not ready

Protection Zone is ready and releasing repellent

Repellent Cartridge is getting low

Flash every 10 minutes = 25% remaining

Flash every 5 minutes = 10% remaining

Flash every 30 seconds = 5% remaining


Repellent Cartridge is empty



WHILE YOU WAIT

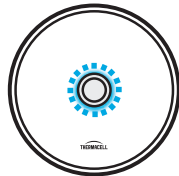
While you're waiting to get LIV connected, you can enter Refill Selection Mode, and/or Reset Existing Refill Life.

How to Enter Refill Selection Mode

1. To enter Refill Selection Mode, press and hold the Hub power button until a second series of flashes is emitted.
2. Release the Hub power button to enter Refill Selection Mode.
3. Once in the mode by pressing the Hub power button, you will click to cycle through the various cap colors for refills, as shown by the lights on the repellers.
4. Select the correct cap color corresponding to your refill amount.
5. Press and hold the Hub power button until the light turns solid. Release the button and your new selection will be locked in.

How to Reset Existing Refill Life

1. To reset Existing Refill Life, press and hold the Hub power button until you see the first series of flashes.
2. Once this happens, simply release the Hub power button and that will reset the existing refill amount, or the last amount chosen. (Default is 40 hrs.)



HELPFUL TIPS

Give It A Few Minutes

Our repellent is heat-activated, the repellents can take up to 5 minutes to warm up before releasing repellent at optimal levels. Allow up to 15 minutes for full-area protection.

Don't Worry

We all forget to turn off lights occasionally. LIV is programmed to automatically shut-off after 6 hours of continuous use. So no, your system isn't broken, simply turn it back on and the party can pick up where it left off.

Repellent Life

Designed to last for a long time, actual hours may vary based on environmental factors.

The best way to see how much repellent remains is to visually inspect the cartridge. Remove the hood and check periodically to ensure you are never without mosquito protection!

If you are getting low on repellent, call your professional for replacement.

End Of Season Care

If empty, dispose of used cartridges in the trash, but keep caps and remove the cartridges from repellents if not using for extended periods, especially in hot climates.

If not being used for extended periods of time, cartridges should be removed from repellents, caps replaced, and stored in a cool, dry place until needed again. Keep out of reach of children and pets.

Stuck? Need Help? Call 1-866-753-3837, chat live at thermacell.com, or email customersupport@thermacell.com