

**How to Add a Reseller Number Via the customer’s LIV + App**

If you forget to enter your reseller number, follow these steps (or walk the customer through these steps) to add a system to your Pro Dashboard

1. From the Device homepage, select the system you need to add your reseller number to. In this case we want to add the system “Firepit”.

Graphical user interface, application

Description automatically generated

1. Next click the 3 dots in the upper righthand corner of the app screen.

Graphical user interface

Description automatically generated

1. Select the “Update Franchise” option below.

Graphical user interface, text, application, chat or text message

Description automatically generated

1. Enter your Thermacell Reseller number. The device will now be added to your dashboard.

Graphical user interface, text, application, chat or text message

Description automatically generated