

# Installation

# What you're receiving from us

Clear some space for LIV, we're sending you a few things...

LIV orders will be shipped to you on a [pallet](#), containing [cases](#):

For example, an order may contain:

**6 Smart Hubs**

**24 Repellers**

**10 extra 24' Cables**

**10-10' Cables**

**12 Hardscape Bases**

**72 Repellent Cartridges**

# What you'll need

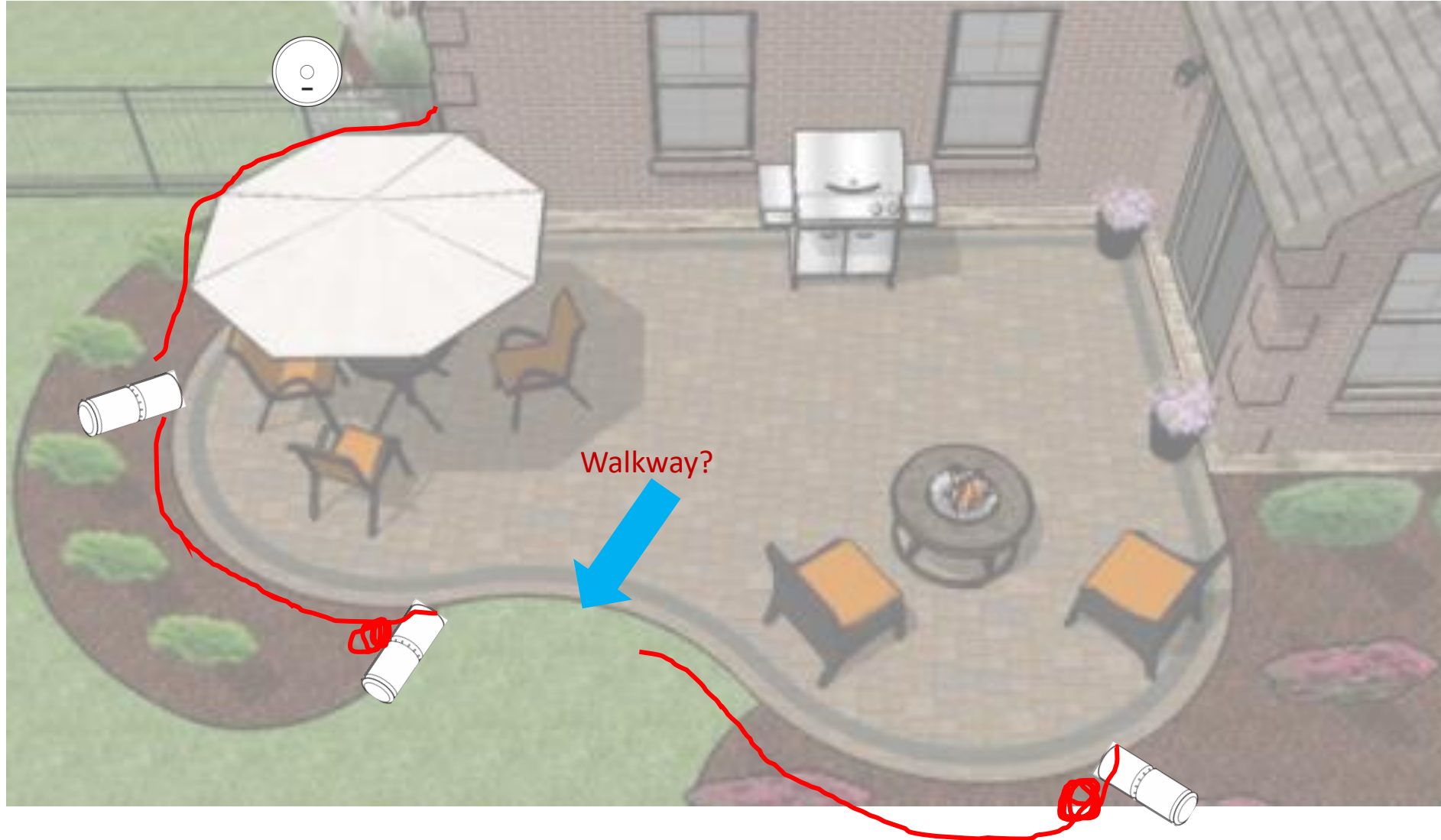
The customer should be home during the installation.

- ☐ Hub x1
- ☐ Repellers (2-6) (each comes with a ground stake and 24' cable)
- ☐ Repellent Cartridges (1:1 match with repellers)
- ☐ Additional 24' and 10' cabling (in case you need it)
- ☐ Mounting accessories
  - ☐ Hardscape Base(s)

## Installation Tools

- ☐ Drill with 1/8" bit, additional masonry bit
- ☐ Trowel/Shovel
- ☐ Tape Measure
- ☐ Phillips Head Screwdriver
- ☐ Customer Home Wi-Fi network password

# Lay Everything Out

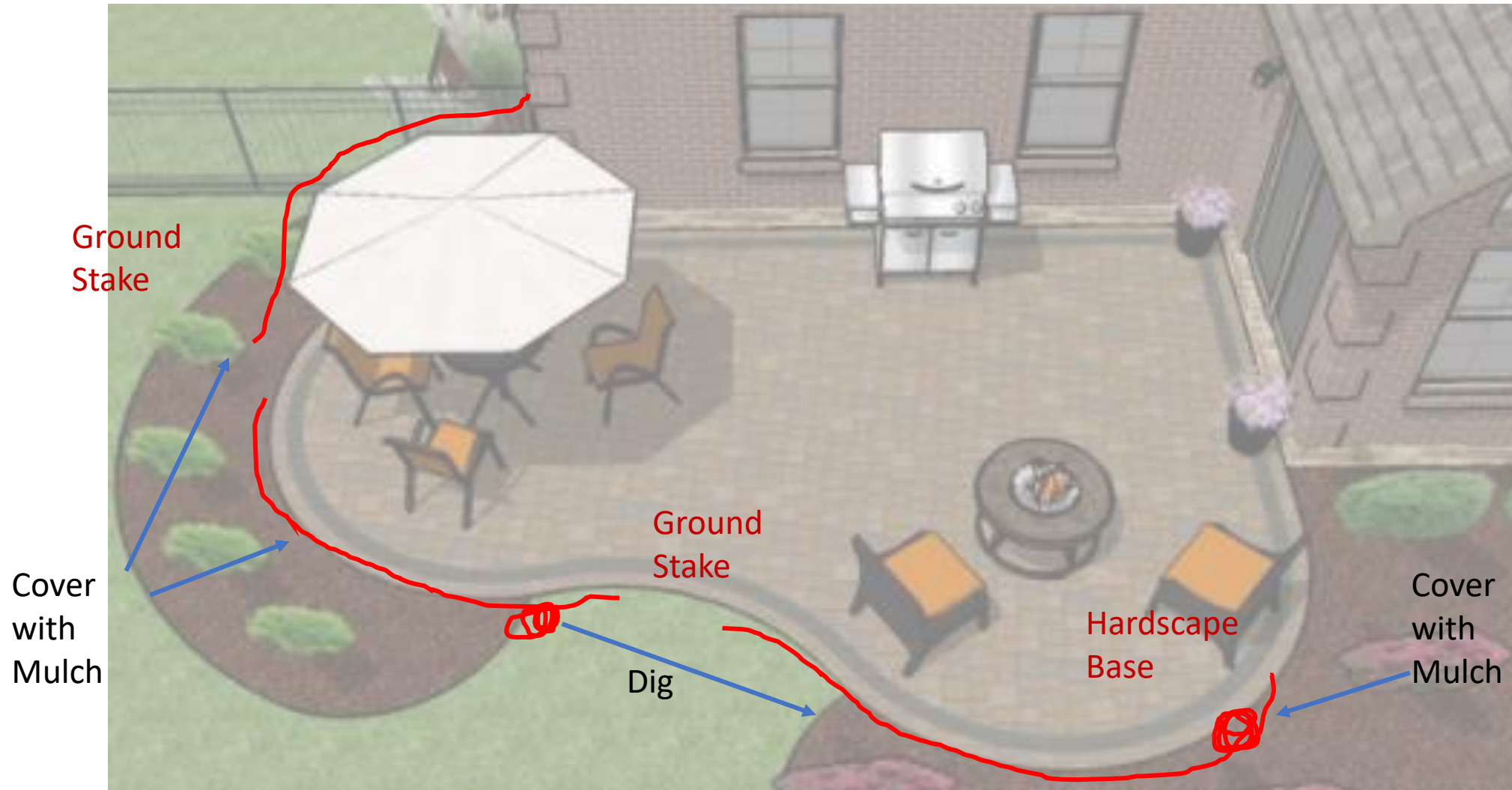


Plan

Install

Connect

# Confirm Plan with Homeowner

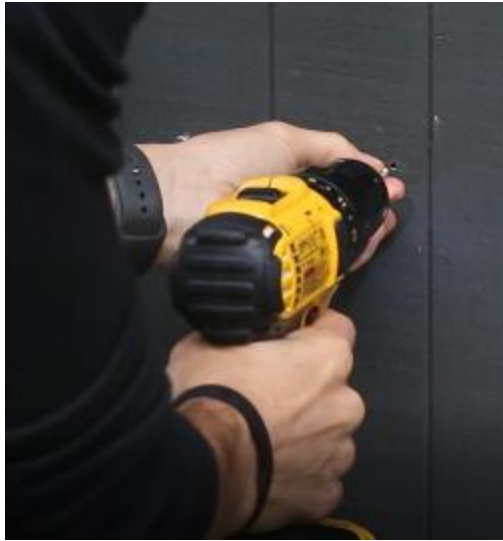
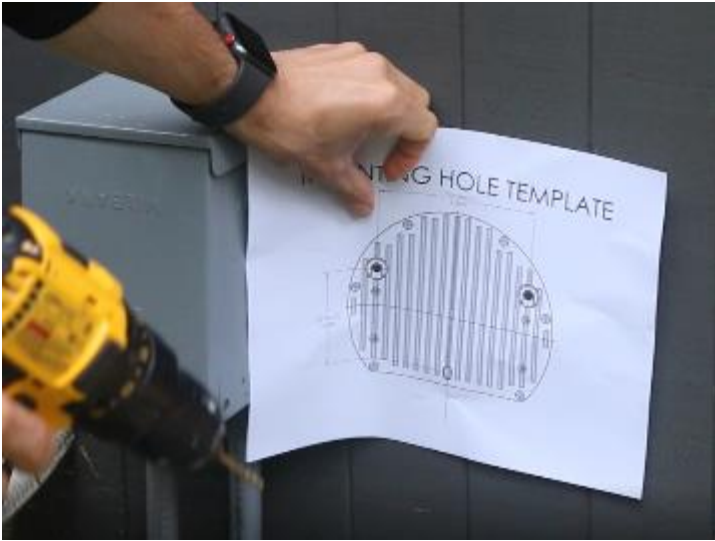


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# Mounting the Hub



Choose placement of the Hub to be within 6' a GFCI outlet, ideally on the side of the house near the utilities, **or on a stake/post**. It must also be 30" above the ground to avoid exposure to water/snow/other elements.

Using the provided mounting template, mark and drill pilot holes (1/8" bit). Install the screws by using a drill bit or Phillip's Head Screwdriver

Once the screws are seated, hang the Hub on the structure by aligning the screw heads with their corresponding hooks on the Hub.


Plan

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Connect

When you're knee deep in the flowers....


## Pro Installer Quick Reference Guides



Configuration Instructions




Installation Instructions



Customer Leave-Behind

Stuck? Need Help? Call 1-866-753-3837, chat live at [thermacell.com](https://thermacell.com), or email [customersupport@thermacell.com](mailto:customersupport@thermacell.com)



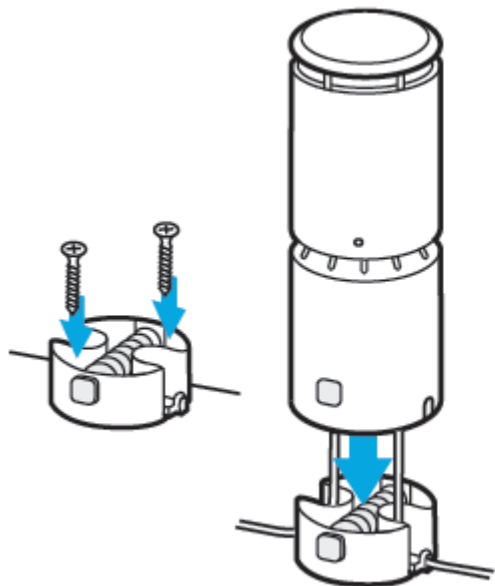
Plan

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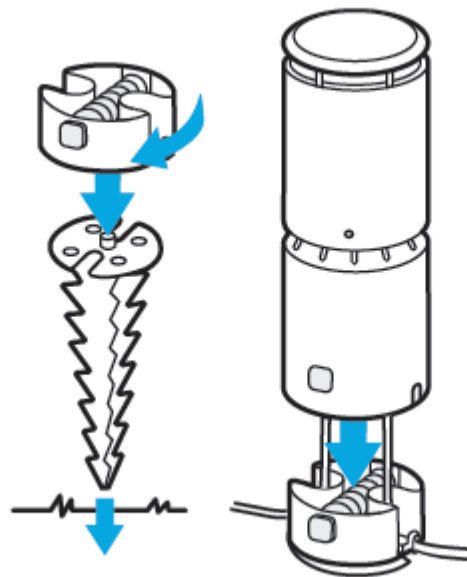
Connect



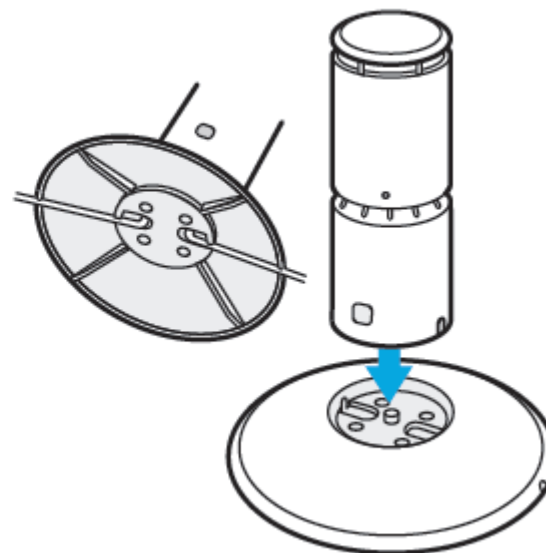
# Mount the Repellers



Direct Mount



Ground Stake Mount



Hardscape Base



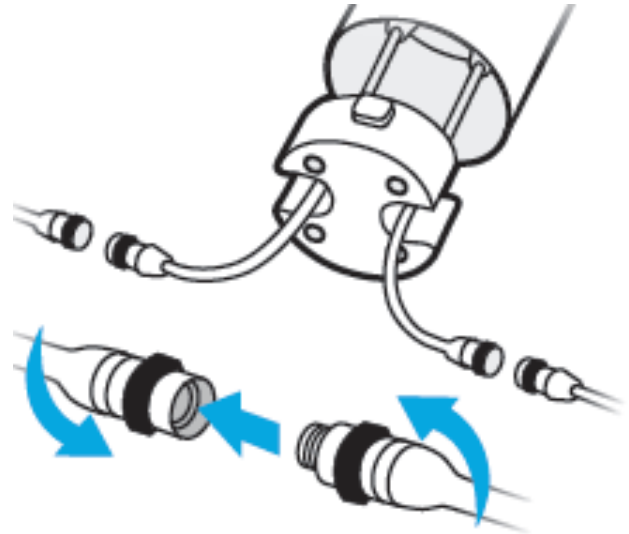
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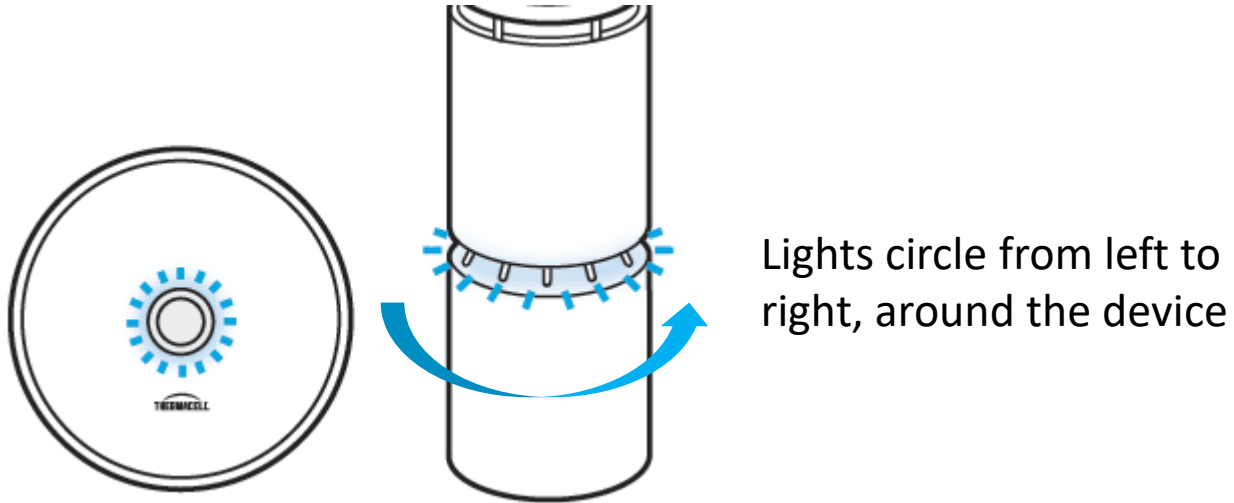
## Connect the Repellers



Connect a cable from the Hub to the end of the corresponding pigtail on the first repeller (each repeller has two). Connections should be threaded finger tight, do not use tools or over-tighten.

Then connect the other pigtail of the first repeller to the proper pigtail of the next repeller in sequence, repeat until all repellers are connected in a single chain.

## TEST the Repellers



Plug in the hub and press the power button. The ring around the Hub button should light blue. Check each repeller to ensure they are illuminated.

Lights are located halfway up the repeller and circle the entire device. A chasing “amber” light indicates that the repeller is heating up (functioning normally).

Turn off the system by pressing the power button on the Hub. Continue with final installation of the repellers and cables.

# Secure the Cables

Bury

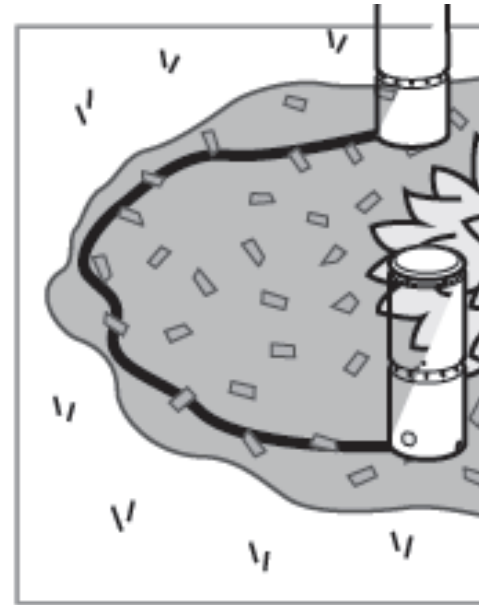


1-2" deep

Run Above Ground



Cover with Mulch



## Tools We'd Recommend



Coaxial Cable Tacks for  
above-ground cable  
management

Edging tool for  
cable burial



# Helpful Hints for Securing Cables

Hide cabling as appropriate



Plan

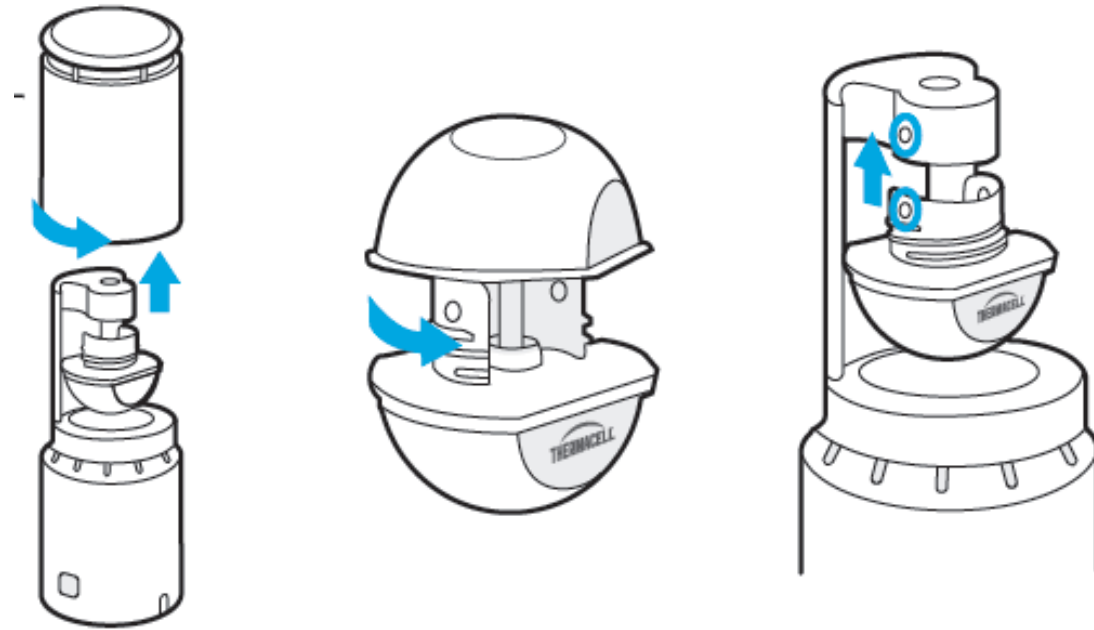
Install

Connect



# Insert Repellent Cartridges

- ❑ Remove the repeller hood by twisting ¼ turn counter-clockwise
- ❑ Remove the cap from the cartridge by twisting the cap counter clockwise.
- ❑ Align the cutouts on cartridge with bumps on repeller head, press up until you feel it click into place.
- ❑ Replace the repeller hood and the system is ready to operate.
- ❑ *Use the included Allen key to lock the repeller and prevent access by pets/children, etc. The repeller will need to be unlocked in order to service/replace cartridges.*



Note: Cartridges attach easily, but are more difficult to remove.

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